

DROR EYAL PHOTOGRAPHY

FREQUENTLY ASKED QUESTIONS

How much of a retainer is required to save our date?

A 30% retainer is required to reserve your date. The rest is payable on the day unless other arrangements have been made and noted in the contract.

PLEASE NOTE: We see more than one couple for a specific date. No date will be provisionally held. Bookings are only confirmed on receipt of a contract and proof of payment of the deposit.

When I book you, do I pay 30% upfront and then pay the balance when the album is ready or is that payable before I get the album?

The retainer is 30% and is payable before the booking is confirmed. The balance is due on the day of the event. I'm not very strict about that, so you're welcome to transfer the rest a week or so after the wedding. However, no work will be done on the images or album until the rest of the payment is made and this will push out the timelines.

Do we own the rights of the photos that you take or do you?

You have the right to do whatever you want with the images, basically home use rights, which covers posting them anywhere you want, letting others post them, using them for thank you cards, t-shirts, mugs etc, the only thing you can't do is pass them off as your own or use them for commercial purposes (such as advertising your own photography business, allowing a venue to use them for advertising the venue etc). If you're the type who enters competitions, we'd appreciate knowing about it so we can provide you with the correct spec images. We retain the right to use the images to advertise our studio. We generally, as a matter of courtesy, ask if we plan on using them anywhere except on the blog.

Can I contact your second shooter for extra prints?

Please don't contact our second shooters. It makes you look bad and it puts us in an awkward position. The second shooters work for the studio under contract and all the photos that they take are under our copyright. It is basically the same as us contacting someone who works for you and asking them for more stuff under the counter.

I definitely want to book you, now what?

The first step is to make sure that the date is still available. Then decide which package you want. Let me know and I will put a contract together. Once I have a signed contract and the retainer, then the date is yours. You are welcome to set up a consultation and come chat to me at any point in the process.

Do you offer traditional wedding photography? Photojournalism? Or both?

I offer a style which combines photojournalism with a fine art aesthetic. Although I feel that your wedding day encapsulates your life and family history and your photos of the day should reflect that so I do encourage couples to have the formal group shots photographed. It is hard to define a style in words, I mean is "romantic" really different from traditional. I would suggest that you have a look at my [portfolio](#) - all of the photos in it were taken at actual weddings, some are directed but nothing is posed, all the images reflect 'the moment' and I think that it shows.

How long do you require to do the portrait shots of the bride and groom?

We need at least 45 minutes of your time to do the portrait shots of the bride and groom, this doesn't include the time required to do the group photos. If 45 minutes isn't provided or catered for we can not guarantee that you will get the same quality of photos as those that you see in the portfolio.

CONTACT

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Will all my photos be photoshopped?

It's obviously not feasible to photoshop every single photo by hand - it takes about 30min to photoshop an image (800 images x 30min = a very long time (about 10 weeks)). We do put every single photo through a basic workflow though. If you look at the example below, the first image is straight out of the camera, you will probably never see that so don't worry about it. The second is the same image having gone through our basic workflow, adding sharpening, clarity, contrast and our signature vignette. The last image is the image created for the album, this has modified tonal values and has been worked on by hand to get smoother skin tones and more of an artistic effect.



Ask to see a recent wedding gallery and the album from that wedding if you are in doubt as to what we offer.

Am I limited to the number of photographs you will take?

I take as many photos as the day allows and requires. We have been averaging around 3000 images on a typical wedding, this is because I don't do much posing of the couples or anyone actually and I like to capture pleasing expressions. I then edit these down to between 400 and 1000 images depending on your package, these are placed on your DVD. Images that didn't make the cut are deleted.

Can you remove my double chin, mole, add a flower, nicer sky etc?

We are a studio based on a photojournal approach and while we try to make you look incredible on your wedding day, and while we may retouch skin and brighten eyes on close-ups, we don't perform photoshop surgery.

How far in advance do you typically book weddings?

1 to 12 months in advance. I try not to book too far in advance as we use overseas suppliers and I need to keep an eye on the exchange rate.

I definitely want to book. Can you hold my date without a retainer?

Bookings are only confirmed when I get a retainer and a signed contract.

Do we have to provide you with a meal?

We do require seating for two as well as a meal. If you are unable to provide us with a meal please let me know so that I can make an alternative plan.

I'm not crazy about them but can you take table shots of all the guests?

I take as many photojournal style photos as possible during the evening of people's reaction to the speeches, dancing etc. However ... **we don't do formal table shots.**

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Do you work with an assistant?

I usually work with an assistant.

Do you charge a fee if the wedding and reception are in more than one location? What if we want to go to a third location for pictures? Is there a charge for this?

The day belongs to you and we will travel with you to the wedding, reception and third location. If there is more than 100km of travel we will discuss the travel charges when we put the contract together.

Do you offer a website and CD of my images? If so, is this included in the packages or this is an extra fee?

We offer a selection gallery which is sent to you on a CD to choose your album images from, as well as a hi-res DVD of your images suitable for reprints. The DVD is only delivered with the final package of album or prints.

How do we go about meeting you?

I either meet couples at my home office, it's in Radiokop, or at a nearby coffee shop, if the distance is quite far, for an informal chat and to show you some samples. However bookings can be made without meeting up if the distance is too great. Most of our clients are from overseas and can't meet us until the day or week before. Evening and weekend appointments are also available on a limited basis. Please note that I don't work on Mondays.

My aunt/uncle/brother/friend is kind of a photo buff and we're sure he/she will have his camera. Is this okay?

I'm happy for other photographers to be present as long as they understand that we are the primary photographers and they should try and stay out of our way. You don't want your group photo half-looking somewhere else, or Uncle Bob jumping in front of the camera just as you're exchanging rings.

Do you offer a pre-wedding consultation? If so, is this included in the packages or this is an extra fee?

I do offer a pre-wedding consultation to show recent work and just to talk about the process. This is usually about an hour and is free. Any additional consultations are charged at the studio hourly rate (R750.00 at the moment).

How long will it be before we can see our photos?

The photos take between four weeks and 60 days before they are available. This is dependent on how busy the studio is.

We're not crazy about lots of group photos but our parents really want them. Do you do the standard group and family shots even though your style is more candid?

I do group shots. I try and limit these to 10 groups due to the time factor, but I'm happy to negotiate a couple more as long as time is factored in. You will need to provide us with a shot list of the various groups that you need photographed and assign one person (the best man or a maid of honour) to help us with locating the members that will be included in the standard family photos. Please allow three minutes per image (two images per group) when planning your day. We have had large group photos of all the guests take up to 15 minutes to get everyone together.

What is your cancellation policy?

If you request a change in date, the retainer is transferable and prices are still guaranteed depending on my availability for the new date and as long as the new date is within one year from the original booking and the request is received 30 days from the original date. If the new date is more than one year from the original booking, then any new pricing in effect will apply.